

LS-100 Receipt Mode & Print Error

Symptom1: The scale will print “upside-down” and also feed in very small steps or...

Symptom2: When the scale prints a PLU, it continuously prints multiple copies non-stop until you shut it off. (*The following procedure is for scales manufactured after 2003.*)

1. Make sure that the scale is plugged into a proper outlet and that the *Power Switch* is **OFF**.
2. Locate the *CAL Switch* which is under the platter on the front left side of the scale.
You may need to remove the *CAL Plate* to expose the *CAL Switch*.
3. Press and hold down the *CAL Switch* as you place the *Power Switch* in the **ON** position.
4. Once the displays read , release the *CAL Switch*.
5. Make sure that there is nothing on the platter. Press , .
6. Now press and then press .
7. Press .
8. Wait 2 seconds and then press , , , , , , and then enter the correct label format number for the labels that you are using (see the Owner's Manual for the different format numbers; the standard labels CL-8010 format number is .) You must make sure that the labels are correctly loaded and that the Cassette Drawer is properly inserted into the scale.
9. Press , , and then the scale will feed and print several labels. You must remove these quickly as they come out but do NOT yank them out; always remove the printed labels by pulling towards you (the front of the scale) and not to the side.
10. Press . The Gap value should be between 60 and 118; if it is not, then repeat **Step 9** and **Step 10** again.
11. Press , , and then .
12. Once the scale is at zero, turn the scale OFF and then back ON.
13. Once the scale is at zero, test the print out. If further problems persist then the scale will need to be serviced.